COMPANY PROFILE

DATAGRID
Makes Life Easy

Data Grid Limited (DGL) is one of the leading software development companies in Bangladesh. DGL has established itself as a reliable software company through its commitment and dedication towards quality, innovation and customer satisfactions. The company is specialized in software solutions that provide competitive advantage by improving decision making process and enhancing business performance of customers.

DGL has so long been continuously working with modern technologies and devices to support its customers. Equipped with strong team of experienced professionals, DGL has a unique approach towards continuous training and development of human resources to adapt with the ever increasing market demands of the local and global village.

DGL incorporated under Bangladesh companies act is very much strict in compliance and working procedures in every aspects of company jobs with special focus on quality assurance.

DGL proved it's success within very short period of time in building long term relationship with a number of leading local and international clients (UK, USA, South Sudan, Nepal and UAE etc).

Our mission is to use our extensive IT experience to deliver tangible business results enabling our clients to attain benefits from the advanced use of technology and of course our mission is also to be able to lead the software solution industry of Bangladesh through our services without compromising the quality.

Our vision is to unlock the potential of technology to improve the quality of life and to be an icon of excellence as an IT solution company with a qualified team who are committed to provide valuable services to our customers, especially in all fields and sectors of hospitality, be it local or global.

Our Values

Integrity

Professionalism

Discipline in work

Our Products

Innboard ▶ Hotel Management ERP

Café Grid ▶ Restaurant ERP Solution

Business Grid ▶ Corporate Business ERP

ACC Grid ▶ Accounting Management System

HR Grid ▶ HR Management System

POS Bd ▶ Retail POS Solution

Prescription BD ▶ Online Prescription System

TEAMWORK

CREATIVE

IDEA

BUSINESS

Innboard

Simple. Efficient. Affordable.

Hotel Management ERP Solution

Innboard is a complete web based integrated Hotel management system designed specifically for medium and large independent or franchise accommodation properties including hotels, motels, resorts and clubs.

Modules of the product

- Administration
- Front Office Management
- Restaurant Management
- Banquet Management
- HR Management
- Store Management
- Procurement Management
- Accounts Management
- PABX Management
- Sales & Marketing

Benefits of the product

- Cloud and Web based Hotel ERP system
- Customized to fit your hotel's operational business needs
- Multi-Property, Multi User and Multi-currency Property Management
- Accessibility or Report generation anytime from any where
- Unlimited Point of Sale terminals
- Travel Agent and Corporate Booking Consoles
- Comprehensive Reporting and Revenue Management
- Delivers fast, accurate and online information on your property
- Complete online integration & Web Booking Engine at web site
- Direct Online Payments/Credit Cards Processing
- Error free calculation, auto totaling and posting.
- Validations available at all checkpoints.
- Fast data entry and reporting, saves up to 50% of your time.
- Efficient manpower utilization to reduce administration costs.
- Enhanced financial planning and operational efficiency.
- Improved transparency and accountability within property.
- Reduced operational costs and personalized guest services.
- Cost center wise Profit and Loss report helps the hotel improve profitability.
- Enhanced Housekeeping and Concierge Management.

Business Grid

Corporate Business ERP

DataGrid Business ERP is an integrated ERP solution by which any business enterprise can operate their business through online. It provides a real-time view of core business processes and tracks business resources like cash, raw materials, production capacity and the status of business commitments.

Modules of Business ERP

- Administration
- Front Office management
- Inventory Management
- Purchase Management
- HR Management
- Accounts Management
- Sales & Marketing Management

Benefits of Business ERP

- Integrates the flow of information between various business processes and integrates business transactions with company's financial system in real time
- Customizable and Configurable extend your business using the internet
- Eliminate costs and inefficiency
- Improved customer satisfaction based on improved on-time delivery, increase quality, shortened delivery times
- Reduced inventory costs resulting from better planning, tracking and forecasting
- Better visibility into accounts and fewer billing and/or delivery errors
- Decrease in vendor pricing by taking better advantage of quantity breaks and tracking vendor performance
- Track actual costs of activities and perform activity based costing
- Provide a consolidated picture of sales, inventory and receivables
- Allows for information sharing throughout the entire company, based on security privileges
- Category or subcategory wise product setup, product requisition and purchase order
- Category or item wise stock, purchase and sales report
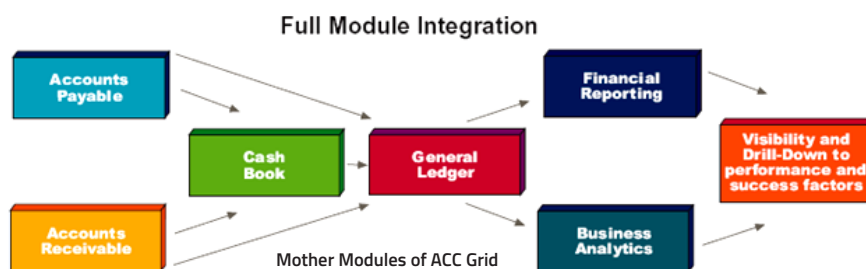- Date and Customer wise sales report

ACC Grid

Accounting Management System

ACC Grid Accounting Management System ensures a solid financial system through its comprehensive financial and cost accounting modules. It's also extremely well-suited for bottom to high end corporate accounting and is comprehensive in terms of the activities such as Accounts Payable, Accounts Receivable including Credit Control and General Accounting.

Features of the Product

- Chart of Accounts
- Opening Balance
- Journal Voucher Entry
- Received Vouchers Entry
- Payment Vouchers Entry
- Contra Vouchers Entry

- Credit Note & Debit note
- Accounts Receivable
- Accounts Payable
- Balance sheet
- Profit/Loss Statement
- Trial Balance

- Cash Flow Statement
- Transaction List
- Cash Book Statement
- Bank Book Statement
- General Ledger Daily/Monthly/Yearly
- Income statement

Full Module Integration

Accounts Payable

Cash Book

Accounts Receivable

General Ledger

Mother Modules of ACC Grid

Financial Reporting

Business Analytics

Visibility and Drill-Down to performance and success factors

Benefits of the product

- No limitation in number of layers in Chart of Accounts
- Fully Integrated with all department of the organization
- Automated Journal generation
- Web based, user friendly and cost effective
- Improved business performance and transparency
- Optimized cash management
- Advance reporting for decision making
- Customized report, analysis and statistics
- Access from anywhere or in the Cloud or locally
- Multi-currency financial Accounting System
- Customized to fit your business operational needs
- Helps you become more productive, profitable and professional
- Improve audit capability
- Improve and strengthen security with your business data
- Give employees more power to be revenue generators
- Mobile Accessibility
- Better Data Leads to Better Business Decisions.

HR Grid

HR Management System

HR-Grid is a web based comprehensive, flexible and localized Human Resources and Payroll Software Solution. It's specifically designed to eliminate tedious and time consuming admin and clerical work which is common to many HR and Payroll departments. The HR-Grid Payroll Software Application connects managers, administrators and employees across the company to facilitate record-keeping and enhancing communication electronically. The net result in implementing the systems are streamlining and automating of business processes which lead to a paperless Human Resources and Payroll business

Features of the Product

- Salary, Overtime, Leave & Bonus setup
- TAX, Provident Fund, Loan & Gratuity Setup
- Department & Grade setup
- Employee designation & type setup
- Staff budget & requisition
- Job Circular & Resume Bank
- Interview Evaluation
- Appointment Letter & Relieving Letter Generation
- Employee Information with relevant details
- Documents upload option
- Salary Head & Salary Formula
- Leave & Holiday Type
- Working Plan
- Roster & Time Slab Head Setup
- Employee Leave & Roster Setup

- Employee Increment, Allowance & Deduction Setup
- Employee Manual & Automatic Attendance
- Employee Overtime Calculation
- Loan Sanction & Loan Search
- Appraisal & Appraisal Evaluation
- Employee Training Process
- Employee Transfer
- Employee of the month/ year
- Monthly Salary Process
- Disciplinary Action Process
- Service charge distribution
- Gratuity Approval
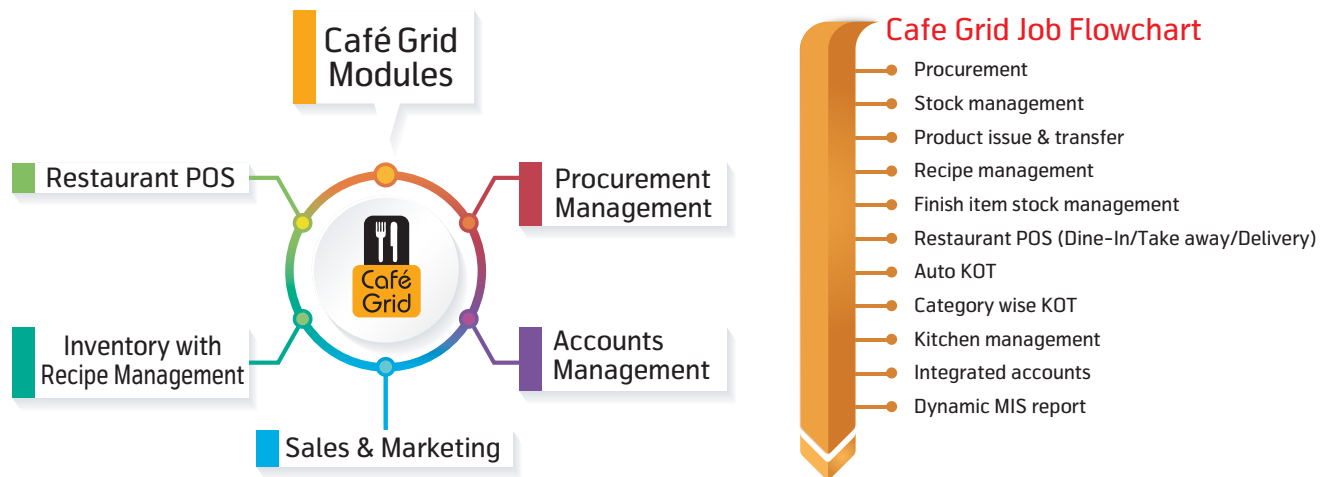- Employee Promotion
- Relieving Letter

Benefits of the product

- Ensures proper human capital management streamline open employment
- Integration with every department of the organization
- Excellent way to maintain all employees history
- Maintainability from Employee Recruitment to Resignation or termination
- Accessible and controllable from anywhere by higher management
- Establish control on employee attendance and overtime
- Security and Disaster Recovery
- Risk Mitigation
- Data Analysis and Informed Decisions
- Reduced Cost
- Expedition of recurring tasks through automation
- Improved ability to reach large candidate pools regarding new position openings
- Ability to apply higher selection standards quickly to a number of applications
- Reduction of paper and related materials and storage

- Ease in distributing up-to-date materials regarding company policies and procedures
- Potential for greater employee engagement through self-service options
- Empowerment of employees to change benefits information directly as changes occur
- Improved collaboration throughout organization, even when there are multiple company locations
- Scheduling optimization with emphasis on compliance and immediate distribution to employees
- Reduction of errors in payroll and employee information database
- Improved time and attendance tracking abilities and accuracy
- Ability to make more informed decisions in real time through the use of analytics and integration of organizational data

DATAGRID

Café Grid

Restaurant ERP Solution

Café Grid is a comprehensive ERP solution developed and presented by Data Grid Limited to serve the day to day activities of a restaurant. Customer satisfaction is our ultimate motto with an aim to establish a long term partner relationship with our valued clients.

Café Grid Modules

- Restaurant POS
- Procurement Management
- Inventory with Recipe Management
- Accounts Management
- Sales & Marketing

Cafe Grid Job Flowchart

- Procurement
- Stock management
- Product issue & transfer
- Recipe management
- Finish item stock management
- Restaurant POS (Dine-In/Take away/Delivery)
- Auto KOT
- Category wise KOT
- Kitchen management
- Integrated accounts
- Dynamic MIS report

Features of the Product

- Table Management
- Waiter Management
- Cashier Management
- Food Management
- Auto KOT
- Restaurant Bill
- Restaurant Bill Search

Benefits of the product

- Full touch screen interface (all-in-on POS terminal)
- Touch screen base KOT and Billing
- Tag each item with photo for easy identification
- Quickest order entry and payment
- Improve customer service time
- User friendly design and Operation
- Monitoring you restaurant from anywhere
- Category and Item wise sales report
- Customized report generation

Retail POS Solution

POS-BD is a Point of Sale Software developed for retail business. POS-BD provides businesses with a cash register system that stores product information, making transaction process quicker and more accurate for customers. It can easily record sales transactions, Print receipts for customers and manage product pricing and discounts.

Features of the Product

- A complete POS with Inventory Option
- Invoice printing cost minimized with POS printer
- Product stage controlling and Monitoring
- Easy sales tracking and billing
- Integrated with Barcode Scanner
- Integrated with Cash Drawer
- Supplier management system
- User management system

Benefits of the product

- Easy to navigate, and is compatible with touch screen terminals and barcode scanners
- The latest technology point of sale software and hardware solution
- Product planning and day to day product management
- Customized, User friendly interface and Easy invoicing
- Easy to find top selling items
- Facilitate transactions with vendors and customers
- Covers the entire supply chain

PrescriptionBD

Online Prescription System

Transform your computer and smart-devices into a digital prescription pad!

Prescription BD is an innovative prescription writing system that allows you to serve telemedicine session to the patient and manage, use, access or research your patient's medical records or history online from anywhere, anytime. It helps you transforming your workplace to computer & internet based digital chamber.

Features of the Product

- Practice Type (Chamber/ Telemedicine)
- Patient's Appointment
- Online Prescription
- Patient's Medical Records
- Refer to specialist
- Follow up report

Benefits of the product

- Online patient's serial/queue management
- Personalized medicine list for auto writing of prescription
- Single user account for multiple chambers
- Customized prescription header and footer for multiple chambers
- Prescription printing to remote chambers through telemedicine
- Auto digital signature at the end of prescription writing
- Personalized instructions writing in Bangla
- Patient's medical history management
- Secure App log-on required at all times
- Quick patients search through mobile no or PID
- Associate user account for assistant or data entry operator
- Send/email prescription to your own village's community clinic/UISC/pharmacy shop/internet shop
- Save and achieve your medical data for your future professional study and research

Our Remarkable Clients

Innboard
Simple. Efficient. Affordable.

Hotel Management ERP Solution

- Hotel Agrabad, Chittagong, Bangladesh
- Hotel 71 Limited, Dhaka, Bangladesh
- FARS Hotel & Resorts, Dhaka, Bangladesh
- Hotel Tea Tree, Dhaka, Bangladesh
- Hotel Graver Inn, Kuakata, Bangladesh
- Comfort Inn Hotel, Dhaka, Bangladesh
- Grand Lake View Hotel, Uttara, Bangladesh
- RJ Tower Hotel & Resort, Bhairab, Bangladesh
- Hotel Bengal Blueberry, Gulshan, Bangladesh
- Chuti resort, Gazipur, Bangladesh
- Panorama Hotel & Residence, Juba, South Sudan
- Nimule Resort, Juba, South Sudan

ACCGrid

Accounting Management System

- Homeland International, South Sudan
- Impact Health Organization(IHO), Juba, South Sudan
- SSUDA, South Sudan
- IPTEC Limited, Juba, South Sudan

Business Grid

Corporate Business ERP

- Homeland International Ltd, Mobile Round About, Juba, South Sudan
- New Vision Group, Dhaka, Bangladesh
- Asia Net, Dhaka, Bangladesh

HR Grid

HR Management System

- Red Cross, South Sudan
- CPM Systems Ltd. Dhaka Bangladesh
- CFIDCL Bangladesh, Dhaka Bangladesh
- Global BD Nationwide Ltd. Dhaka Bangladesh
- Global Brand Pvt. Limited, Dhaka Bangladesh

Café Grid

Restaurant ERP Solution

- Sbarro, Dhaka, Bangladesh
- Aangan, Dhaka, Bangladesh
- D Café, Dhanmondi, Dhaka, Bangladesh
- 24/7 Restaurant, Bashundra, Dhaka, Bangladesh
- CI Gusta, Dhaka, Bangladesh
- Panache Restaurant, Juba, South Sudan

Out sourcing Client

- Ranger Data System Ltd. Warwick, UK.
- Project name: Compliant System, Stock Control Management, Total farm (G's Fresh), www.rangersystem.co.uk

Support & Escalations

All hardware (If any) and software must be the current offering provided by the manufacturer and that which receives the highest level of support available from the manufacturer Support Levels

Some Customers insist on on-site support for their applications. This is more so during the initial stages of the implementation and post-implementation hand holding. It is also true of companies who have small IT teams supporting the applications, or companies who believe in out sourcing their IT requirements.

Support Levels are divided into categories according to severity, incident level and time available. The levels are as listed below:

• **1st Level Support**   • **2nd Level Support**   • **3rd Level Support**

1st Level Support

This is a first line of support deployment for end-users. At this level, the issues could be resolved by the local partner's Maintenance & Support Personnel or a Trainer. Cases such as these can be classified which are low on priority. Such issues could be an incorrect report or a printing error. In places where the partner's own resource is not available, manufacturer will deploy its own personnel to serve the service request.

2nd Level Support (On site)

2nd Level Support is the second line of support deployment. This would be applicable to issues, which cannot be resolved by the Maintenance & Support Personnel or a Trainer. These are on a normal priority level. Support personnel from the Support Center will be deployed on site to resolve such issues/ requests. They will be supported by the CSC via telephone or the Internet.

3rd Level Support (On site)

3rd Level Support is highest level of in-country support manufacturer along with local partner support will deploy resources on site to resolve any major problem that may come across. By providing this level support, Manufacturer Support Personnel will be deployed on site within the service levels agreed
Support Delivery Mechanisms

In addition to the level based support systems, manufacturer will utilize several other ways to provide support to the Customer, these include:

• **Hotline**   • **Phone/ E-mail based**   • **Internet based**

Hotline Support

This Hotline facility can be provided through local service provider on the request of the Customer.

Phone / E-mail based Support

The most widely used method today to provide support to Customers, it is the traditional way to send and receive information with the Customer. Typically, the fixes are created and sent to the client, and the IT team then implements the fix.

The uncertainty of bad media or corruption of media plagues this delivery mechanism when using floppies or tapes. Large attachments are normally discouraged by many companies via email due to bandwidth constraints.

Apart from the regular ISDN lines, key local partner personnel will be given cell phone numbers of Support Team members, which can be used during emergencies.

A mailing list of all project and support members will be given to the Customer. Individual email of each of the Support personnel will also be supplied to the Customer.

Interactive Web based Support

Interactive web support is its state of the art Support Ticketing application. Manufacturer can offer a premier tool to manage each and every support call from clients and our response to them.

Support and Maintenance Time

1. 8 X 7 Support from 08:00 to 20:00 Hrs except on the special Holiday

Maintenance Includes:

2. System maintenance & supporting service
3. Remote monitoring & system support
4. Hot-line inquiry service

Striving For Excellence

Doing best at what we do is our prime target. And in doing so, we can confidently inform you - as our existing or potential client that what-ever small or large, high-tech or cumbersome job you entrust it with, we shall provide you with the peace of mind to get it done within the stipulated time and at world-class and satisfactory standards of quality.

DATAGRID

Contact us

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